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Nov 2015 – Present **Group Kallassi** **(Lebanon)**	CNC administrator for JDEdwards Enterprise One E920-TR9.2.2.2. Main responsibilities JDE system Monitoring, DB administration Master Data Ownership and Manipulation, basic users Support On JDE Daily issues, follow up assist and monitor the upgrade process performed by (GTS) from JDE E910 To E920 release with TR9.2.2.2 monitor the go live process For E920 upgrade, Ownership of any JDE related activities Creation and population of COMPOSITE PAGES new feature in E920, assist in the Migration of an Acquired company from Another ERP to JDEdwards System (Sales Force Automation) Administrator Support, maintenance, updates for the Mobile Sales System; Knowledge In SOTI MOBI Control Program used to manage maintain and monitor All the handheld devices and tablets.
Jun 2015 – Oct 2015 **Manalco S.A.L** **PCE-UPS Systems** **(Lebanon)**	ERP administrator for JDEdwards Enterprise One E910 TR9.1.4 Administration of JDE system monitoring all activities related to the JDE enhancement and business development; follow up on projects, Monitoring the performance of the system and the oracle Data Base, Creation of Business intelligence Reports using DAS data access studio that helps developing the business and fill the gaps. Creation of E1-PAGES on the E 910 release with their related workflow, follow up with users and give them daily support with their JDE issues Guide and follow up the upgrade process Performed By (GTS) From E900 TO E910 Release
Jun 2014 – May 2015 **Amplex-Emirates LLC** **(UAE)**	JDE CNC & system administrator, Managing and maintaining the system for Amplex-Emirates In Abu dhabi, which included many activities like: complete system installation for Amplex sister company Lindenberg-Emirates of E9.1 with TR9.1.4 over windows 2008 R2 server and Oracle Database 11g R2 with Oracle Web logic server and separation of the Production environment installation from the rest of the environments hardware and software wise Setup of a new company over the current system at Amplex and follow the process of business analysis, gap analysis, as is and to be document, system setup, objects development and customization, Package management, ongoing daily support for the whole team during the CRP training of the users, security Setup, tasks design and filtering, user administration db administration, Monitoring & troubleshooting of oracle database and server manager monitoring
Dec 2013 – May 2014 **Manalco S.A.L** **PCE-UPS Systems** **(Lebanon)**	ERP administrator for JDEdwards Enterprise One E900 TR9.1.4.1 Administration of JDE system monitoring all activities related to the JDE enhancement and business development; follow up on projects, Monitoring the performance of the system and the oracle Data Base, Creation of Business intelligence Reports using DAS data access studio that helps developing the business and fill the gaps follow up with users and give them daily support with their JDE issues
Feb 2012 – Nov 2013 **Information &** **Technology Consulting** **L.P. (Lebanon)**	CO-Owner of the Company Managing the Company Daily activities including services in all IT areas. (Networking, Hardware, Software, Customer Support)

Jul 2008 – Feb 2012 **Global Technology Solutions S.A.R.L (Lebanon)**	In 2008, I started working on Oracle JD Edwards One World, Oracle JD Edwards Enterprise One and Oracle Database and used my experience with systems and Databases to Master the CNC part of JDE ERP solution. I have worked on different platforms and different databases and created the needed Technical Experience to be able to manage and maintain JDE system with all its functionalities.

During this Period With GTS and as a Technical Consultant, I have worked on the below Projects:

1- **Feb 2010 Till Feb 2012 (outsourced) Transmed S.A.L (Lebanon, Jordan, Syria)**
   a. JDE CNC & system administrator, Managing and maintaining the system for Transmed Lebanon, jordan and Syria, which included many activities like system upgrade From 8.11 sp1 to E900 and from windows Platform to HP UX, object customization security Setup, user administration db administration, Monitoring & troubleshooting with periodic system health check

2- **Feb 2010 BCTC S.A.R.L (Lebanon)**
   a. SQL Server 2005 Upgrade software and hardware Study

3- **Dec 2009 Debbane Freres Trading S.A.R.L (Lebanon)**
   a. CNC training for the DFT Technical Team

4- **Dec 2009 Debbane Freres Trading S.A.R.L (Lebanon)**
   a. Full oracle backup strategy and DB tuning + CNC training

5- **OCT 2009 Global Technology Solutions S.A.R.L (Lebanon)**
   a. Complete installation of JDE E900 on Oracle 10g Database over a 64 bit platform windows 2008 "Combo"
   b. Configuring and publishing a web server
   c. Configuring a full oracle BD backup Strategy

6- **OCT 2009 Jordanian Petroleum Refinery**
   a. CNC training for the JPR Technical Team At GTS Office

7- **SEP 2009 Debbane Freres Trading S.A.R.L (Lebanon)**
   a. Upgrade from XE to E900 with TR8.9812
   b. Server Manager Upgrade 8.9812
   c. OAS Web Server Installation

8- **JUL 2009 Manalco S.A.R.L (Lebanon)**
   a. Complete installation of JDE E900 on Oracle 10g Database over a 64 bit platform windows 2008
   b. Configuring and Publishing the JDE webserver Over the internet

9- **MAY 2009 Qassim Ciment Company (KSA)**
   a. Multiple Product Packaging Build for customized objects

10- **MAR 2009 Transmed S.A.L (Lebanon)**
   a. Tools Release Upgrade To 8.9812
   b. Server Manager Upgrade 8.9812
   c. Upgrade From SQL 2000 to 2005
   d. Installation of OAS web server (8.11 SP1 Release)

11- **MAR 2009 Debbane Freres S.A.R.L (Lebanon)**
    a. SQL 2000 – TO SQL 2005 UPGRADE
    b. Installation of a secondary Enterprise Server
    c. Cleaning objects and gathering them in projects
    d. Building a full package for the cleaned object of the B7333 release

12- **DEC 2008 Debbane Freres S.A.R.L (Lebanon)**
    a. Creation of a custom environment linked to an existing Path code
    b. Cleaning the old created Unused environments (XE B7333 Release)

13- **NOV 2008 Global Technology Solutions S.A.R.L (Lebanon)**
    a. JDE E812 installation and configuration on Windows platform with SQL Server 2005 DATABASE

14- **OCT 2008 Global Technology Solutions S.A.R.L (Lebanon)**
    a. JDE E811 SP1 installation and configuration on Windows platform with SQL Server 2005 DATABASE

15- **OCT 2008 Global Technology Solutions S.A.R.L (Lebanon)**
    a. JDE XE B7333 installation and configuration on Windows platform with SQL Server 2005 DATABASE

16- **SEP 2008 Global Technology Solutions S.A.R.L (Lebanon)**
    a. JDE CNC intensive training at Global Technology Solutions

17- **AUG 2008 IDS S.A.R.L (Lebanon)**
    a. Working on Microsoft Dynamics RMS System.

18- **JUL 2008 Global Technology Solutions S.A.R.L (Lebanon)**
    a. Migrating of GTS domain from windows 2000 NT to Windows 2003 R2

SEP 2005 – JUN 2008 **Municipality of Beit Mery (Lebanon)**	IT & Engineering Department (Assistant of Chief Engineer)
JAN 2001 – SEP 2005 **Freelance**	Freelancing Activities including services in all IT Areas for small companies and individuals.

Certifications

- **Querying Data with transact_SQL**
  - o This certificate intended for Database Administrators, Database Developers, and Business Intelligence professionals.

- **Oracle Implementation Champion**
  - o JD Edwards EnterpriseOne Technology Foundation Implementation Champion Proficiency Level

- **Oracle Support Champion**
  - o JD Edwards EnterpriseOne support Champion
  - o JD Edwards EnterpriseOne Pre-sales Support specialist

- **Oracle Data Base administration certifications**
  - o Oracle 10g R2 Data Base administration certified Professional (Since 2009)
  - o Oracle 10g R2 Data Base administration certified Associate (Since 2009)

- **Microsoft Certified System Engineer (Since 2008)**
  - o Microsoft Certified System Engineer On Microsoft Windows 2003 server

- **Microsoft Certified System Administrator (Since 2008)**
  - o Microsoft Certified System Administrator On Microsoft Windows 2003 server

- **Microsoft Certified Professional (Since 2007)**
  - o Microsoft Certified Professional On Microsoft Windows 2003 server

- **Cisco Certification (Since 2009)**
  - o CISCO CCNA Discovery1 Networking For Home and Small Businesses
  - o CISCO CCNA Discovery2 Working With Small-To-Medium Businesses Or ISP
  - o CISCO CCNA Discovery3 Introducing Routing and Switching in the Enterprise
  - o CISCO CCNA Discovery4 Designing and supporting computer networks

Education

- Institut de Tourisme : **Technical Privilege In Business Computing** (2004)

Skills Summary

Oracle- J.D. Edwards

- One World XE installation and configuration
- JDE 8.11 SP1 installation and configuration

- JDE 8.12 installation and configuration
- Secutity setup
- System foundation setup

- JDE E9X installation and configuration

- Business Process Management (purchase, sales, procurement, case and work order)

- Creating BI Report from JDE data using DAS Reporting tool

- Package Management

- User/ roles setup
- Watch list and query setup
- E1 Pages – One view Reporting, Menu design & filtering
- OMW, server manager,
- OAS, Web Logic Server, change assistant Web logic
- Support assistant, OBA,

Microsoft server

- Managing and maintain windows 2008 server environment

- Managing and maintain windows 2012 server environment

- Managing and maintain windows 2016 server environment

Databases

- SQL Server 2000

- SQL Server 2005

- Oracle 11g R2,   12C

Operating Systems

- Windows XP
- DOS
- Win 7

- Windows 8
- Unix (Moderate)
- Linux unbreakable

- Ubuntu
- Windows 10
- Windows 2008,2012,2016

Programming Languages

- C & C++
- HTML

Other Software

- AutoCAD
- GIS
- Isell SFA Admin

- MS office
- MS Projects

- MS Visio
- DAS (DATA Access Studio)
- Soti Mobi Control

Languages

- English, Fluent
- French, Fluent
- Arabic, Native

Hobbies

- Cars, Racing & Mechanics
- Hunting
- Jogging
- Photography